

Legacy JIS-Link Customer Manual*

* Please note: The Administrative Office of the Courts provides the following manual to JIS-Link customers who access the Legacy JIS Application via application or browser. This manual is the only method of support available.

JIS Overview

The JIS application (formerly called DISCIS) contains case information from district, municipal, and superior courts.

Superior Court information

If you are looking for superior court information, <u>Odyssey Portal</u> is a web-based application to view Superior Court records. Odyssey is only used by Superior Courts in 37 counties. No records from King and Pierce County Superior Courts or from any Courts of Limited Jurisdiction are accessible through Odyssey Portal. To access King and Pierce records, use JIS Link or Legacy JIS.

JIS Link vs. Legacy

<u>JIS-Link</u> provides users access though a modernized application with a 'point and click' navigation, not JIS commands. The new JIS Link does not require download and is accessible on any device via browser.

To access <u>Legacy</u>, customers must log on to the AOC mainframe computer via an emulator. AOC provides two emulator access options:

Access via Application

- Application download required
- Only works on Windows-based systems

Access via Browser

- No download required
- Works on all operating systems



Legacy via Application

First-time requires a download and users should disable pop-up blocker to install. Navigate to www.courts.wa.gov/jislink/ and select Access via application.

Download & Install Rocket TE with Open Web Launch

Install Rocket TE

When you opened this page, the Rocket TE launch file (bzw2h.bzlp) was automatically downloaded. The Open Web Launch utility is required to launch this file.

If you previously installed Open Web Launch, double-click the bzw2h.bzlp file to launch Rocket TE.

If you do not have Open Web Launch, download the Open Web Launch utility (<u>user installer</u>, <u>administrator installer</u>). Doubleclick open-web-launch.exe to run the installation program. Click Next on each panel to accept the default values. Doubleclick the bzw2h.bzlp file to launch Rocket TE.

If you cannot locate the bzw2h.bzlp file, click Download Rocket TE Launch File to download it again.

Show Download Instructions

Uninstall Rocket TE

Download and run eZClear.

If you cannot download or launch the bzw2h.bzlp file, contact your service provider.

- 业 Download Rocket TE Launch File
- ③ Rocket Terminal Emulator Help

After following the directions above, look on your desktop or in your downloads folder for the icon below:



If you see this icon, you have successfully downloaded the Legacy application and can doubleclick to access the Terminal Emulator.

Legacy via Browser

Navigate to <u>www.courts.wa.gov/jislink/</u> and select Access via browser.



You may need to accept the security certificate.

Logging onto Legacy

Once you open the application or access via browser, enter your user ID, tab to password, enter password and press enter.



This screen is the TPX Menu.

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Use one of the three different options to access either JIS or SCOMIS

- 1. Place the cursor on the same line as the system and press ENTER.
- 2. At the Command ===> type JIS or SCOMIS and press ENTER.
- 3. Use a Function key.

Searching via Main Menu screen (MAM)

COMMAND	TITLE	WHEN TO USE COMMAND
CDK	Case Docket Inquiry	To view a chronologic record of case activity for civil or non-civil cases in a district or municipal court.
CIVI	Civil Case Inquiry	To view filing information for a civil case including all parties in a district or municipal court.
CNCI	Court Name/Case Index	To view a list of civil cases for one or more persons in a specific district or municipal court.
CVJI	Judgment Disposition Inquiry	To view all civil judgments for civil cases in a district or municipal court.
DND	Defendant Name Duplicate	To view names, name codes, and defendant identifying data that are possible matches to search criteria entered in the Command Area.
MAM	Main Menu	The JIS Main Menu (MAM) displays a list of public access commands.
NCC	Case Filing Inquiry	To view filing information for non-civil cases in a district or municipal court.
NMD	Name Duplicate	To view names and name codes of individuals that are possible matches to search criteria entered in the Command Area.
PAR	Case Participants Inquiry	To view a list of participants in a civil or non- civil case.
SNCI	State Name Case Index	To view a statewide list of non-civil cases associated with a Person record. Cases for any alias (AKA) names linked to a person do not display on SNCI.
VIO	Additional Violations Inquiry	To view filing information for all violations in a non- civil case in a district or municipal court.
QUIT	To Quit JIS	Type Quit in the upper left command field to quit JIS

Non-Civil Cases

The following screens are available for viewing non-civil cases:

- CDK Case Docket
- NCC Case Filing Inquiry
- PAR Case Participants
- VIO Additional Violation

Statewide Search Using the Name: SNCI

On the JIS Main Menu screen (MAM), type **SNCI** in the Command field and press **<TAB>** until the cursor is positioned in the Namefield. Type the **name** of the person using the format of **LASTNAME**, **FIRSTNAME** (note that there is a space after the comma and before the first name). If you include hyphens, apostrophes, and/or spaces in the name, you may also want to search again without those special characters. If searching for a company, just type the name.

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NCC NON-CIVIT Case PAR View Case Participants VIO View Additional violations Enter (CNCI or SNCI) and NAME to view c Enter NMD and Name to view person infor Enter Case command and case number to d Enter QUIT to Exit DISCIS. These commands and the following PFKEYS PF7 - Page Backward, PF8 - Page Forward S2 [Redw(0) 2061941295 [FICA0005	ase(s) associated with the name. mation to narrow a name search. isplay information relating to a case. are in effect for each screen. , PA1,PF12 - Cancel, PF1 - HELP

Note: If your screen looks like the above, the commands you have access to will be in white under Case Displays and Person Searching. Type the command in the upper left corner which is the Command Line

Press **<ENTER>** Result: The Name Duplicate Screen (NMD) displays:

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On the NMD screen, type X in-front of the desired name, press <ENTER>

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Note: If desired, press **<F8>** to display more names.

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Result: The SNCI screen displays a list of cases associated with the selected name:

Note: If asterisks appear under Status, case is archived and you will need to contact the court where the case is filed. If CL appears under case and no asterisks under status you may still be able to access the case. Also, under CRT ID if it begins with S01 through S39 it is a Superior Court case. You will need to display the docket in SCOMIS. Either write down the case number(s) or screen print the page with the case number(s). If you need information on a court name from the court id, see: http://www.courts.wa.gov/jislink/public/codes/Shared/courts.htm.

Placing the cursor on the three-digit Crt ID and pressing F1 (help) is another option to find the actual court name.

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Result of putting the cursor on SPD and pressing **<F1>**.

Use the $\langle F8 \rangle$ and $\langle F7 \rangle$ keys as needed to page forward and back through the cases. Tab to the case you need to display, type an **X** in the first position of the row at the (_). Press the Home key on your keyboard and it should take you to the top left command line. Type **CDK** (to view the court docket entries)

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Press <**ENTER**> Result: The Case Docket Inquiry screen (CDK). You will always come into the end of the docket. Press <**F7**> to page back.

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If you need to return to the SNCI screen with the list of cases associated with the selected name. Press the Home key on your keyboard, your cursor should be in the top left position. Type **SNCI <ENTER**>. Or, if you are done with this case and need to get back to the beginning of JIS to search another name, press the **<Page Up**> key on your keyboard.

To perform a statewide search on another name, make sure the court is back to ***SW**, press **<F3>** to achieve that. Press **<F2>** to clear all fields. Or if you need to continue looking at more information on this person, continue.

The **NCC** command: Displays Violation Date, Description, DV, Bail, Plea/Response-Finding/Judgment, Amount Due, Officer, Address. Type NCC at the command then tab to the case and type an X.

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To return to the case listing for this person, type SNCI in the command field <ENTER> OR you can continue with this case.

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The PAR Command (Participant Inquiry shows all parties involved). At the command line type PAR then tab to the case you need to view and mark it with an X <ENTER>

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Type **SNCI** at the command **<ENTER>** to return to the case listings for this person. OR you can continue with this case.

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Additional Violation Inquiry (VIO). This screen provides the filing date, the original agency number, violation, description, DV, Plea/Response, and Findings/Judgment

At the command type VIO then TAB to the case and mark it with an X <ENTER>

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To Search with only the Case Number

Note: You must know the court name where the case is filed in order to use this search. And you must know the 3-digit court ID associated with the court name. Please see http://www.courts.wa.gov/jislink/index.cfm?fa=jislink.codeview&dir=clj_manual&file=courts for the information.

On the JIS Main Menu (MAM) the top left space (_) is your command line. Type **CDK**, tab to the Case number, type the complete **case number** then tab to Court and put the **three-digit court** id **<ENTER>**

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Court: auk Case D' CDK View a CIVI View a CVJI View C NCC Non-Civ PAR View C VIO View A	User ID: Case Docket Civil Case Vil Case Jud Vil Case Jud Vil Case Ase Participa dditional vid	PUB dgments ants plations	Person Sear CNCI Person DND Defend NMD Person SNCI Person	ching Case Search ant Person N Name Select Case Search	w/in court *SW ame Selection ion Statewide
Enter (CNCI Enter NMD au Enter Case o Enter QUIT f	or SNCI) and nd Name to v command and d to Exit DISC nds and the f	d NAME to view iew person info case number to IS. following PFKEY	case(s) assoc ormation to na display infor 'S are in effe	iated with t rrow a name mation relat ct for each	he name. search. ing to a case. screen.
S2 Ready (1) 206.19	4.129.5	FTCA0005	12:15:23 8/18/2011	NUM	28:49:38 04, 002

Result: you will come into the end of the Case Docket Inquiry (CDK).



Press <**F7**> (Page Back) until you reach the beginning of the docket. You can use the same commands as above to receive more information.

Note: If you need a copy of the information provided on any of these screens you will need to use the Print Screen **PrtScn**> key on your keyboard. If you need all the information in one document you will need to utilize Word or equivalent software and copy/paste the information to the document.

Civil Searches – this includes Small claims

If the case is a Civil DV/Harassment related case – it will show up while searching SNCI. BUT if it's a non-civil case without DV you will have to search with CNCI.

You need to know what court the case is filed in.

Commands Available for Civil Cases: CNCI, CDK, CIVI, CVJI, and PAR. The following commands are **NOT** used: NCC, VIO, DND, NMD, and SNCI.

Type **CNCI** at the command line. Tab to name and type the name (if it's a person, put the last name, first name. There is a space after the comma and before the first name). Tab to NmCd and type **CV**. Tab to Court and type the court identifier

(http://www.courts.wa.gov/jislink/index.cfm?fa=jislink.codeview&dir=clj_manual&file=courts) < Enter>.

dit Session Options Transfer View	Script Help				
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tions: E JIS	Attention PA1	PA2 PA3 Reset PF01 PF0	12 PF03 PF04 PF05 PF06	PF07 PF08 PF12	System Request
D0377I Public DM1002MX JIS Ma cnci Case:	Access Security Lo in Menu (MAM)	ev 01 signed STA	on DG0000 TEWIDE COURT	SX 08/18 DB2P PU ID:	/11 14:31:50 B
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Case Displ CDK View a Cas CIVI View a Civ CVJI View Civil NCC Non-Civil PAR View Case VIO View Addit	ays e Docket il Case Case Judgments Case Participants ional violations	Perso CNCI DND NMD SNCI	n Searching- Person Case Defendant Pe Person Name Person Case	Search w/ rson Name Selection Search St	in court *Sw Selection atewide
Enter (CNCI or Enter NMD and N Enter Case comm Enter QUIT to E	SNCI) and NAME to ame to view perso and and case number xit DISCIS.	view case(s) n information er to display	associated to narrow a information	with the name sea relating	name. rch. to a case.
These commands PF7 - Page Back	and the following ward, PF8 - Page	PFKEYS are i Forward, PA1,	n effect for PF12 - Cance	each scr 1, PF1 -	een. HELP
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	TEST.	ADAM A		51	CIVT	EST	Type	CV				PLA	01	08/18/2	011
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CVJI Judgment/Dispo Inquiry. Tab to the case you need to view and type an **X** <ENTER>.

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D0340F No judgm DC1023MI Judgm Case: CI Name: TF	ment on file for this ent/Dispo Inquiry (CV VTEST CV	case (j) COWLITZ	08/ 2 DISTRICT StID:	DC1020PI 18/11 14:36:40 PUB 0 of 0
Case: CIVTEST	CV Case dispo Appeal dat	es Begin:	Date: End :	
Judgment t	ype :	idgment Date	(PF 2:	3 for Parties) udge:
Judgment:	Amount Amt to dateItem-	paid: Amt to da	Balance: ateItem	Amt to date
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Press **<F3>** on your keyboard to get the Judgment/Disposition Parties Inquiry. If there are no Judgments, it will tell you.

Type **CDK** at the command line **<ENTER>**.

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	DO340F DC10,3M1 cdk Case: C3	No judgment of I Judgment/Di ase: CIVTEST_ ame: TEST, AD IVTEST	n file for this c spo Inquiry (CVJ) CV AM A CV Case dispo:	ase COWLITZ DI NmCd:	08/ STRICT STID: CV Date:	18/11 1 PUB (DC1020PI 14:42:16 0 of 0
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CIVI Civil Case Filing Inquiry <ENTER>

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	D0031I DD1001M civi C Name/Ti	End of I ase: <mark>C</mark> I ame: TE tle: TE	Docket Docket In VTEST ST, ADAM ST CASE F	quiry (CV A OR JIS	(CDK) LINK		COM	/LITZ NmC	DI d:	STR CV	ICT StID:	08	/18, PUI	/11 B	DD10 14:45	00PI :24
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Type CNCI at the command line to take you back to the Civil Screen (CV)

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ons: 🚾 JIS	- 👰	V Y Attention PA1 PA2	PA3 Reset PF01 PF02 PF03 PF04 PF05 PF06 PF07 PF08 PI	F12 System Request
cnci Case: 0 Title	MI Civil Case Case: <mark>CIVTEST_</mark> Name: TEST, AE CIVTEST : TEST CA	Filing Inquiry ————————————————————————————————————	08/: (CIV) COWLITZ DISTRICT 1 StID: NmCd: CV 08 18 2011 Cause: OTH Other K	18/11 15:07:56 PUB1 of 1
Amt of DEF 1 PLA 1	suit: Partie TEST, ADAM B TEST, ADAM A	10.00 	NmCd L' CV CV	inks
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	ns sub critical case: Title Amt of DEF 1 PLA 1	ACCONTINUE CIVIL Case CASE: CIVTEST Name: TEST, ACC Case: CIVTEST TITLE : TEST CA AMT OF SUIT: DEF 1 TEST, ADAM B PLA 1 TEST, ADAM A Ready(1) 206.194.129.5	Ready(1) 206,194,129.5 Result 206,194,129.5	Ready(1) 206 194 1295 FTCA0005 FTCA0005 15.08.43 8/18/2011 NUM



To go to the Main JIS menu (MAM), press the **Page Up**> key on your keyboard.

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D0097I Operation ca DM1002MX JIS Main M Case: CIVTEST Name: TEST, A	ncelled by oper enu (MAM) CV DAM A	ator; no change I cowLITZ D	DG0020SX 08/ ISTRICT StID: CV	18/11 15:10:32 PUB — —
		-Sign on		
Court: COD User I	D: PUB			
Case Displays- CDK View a Case Do CIVI View a Civil C CVJI View Civil Cas NCC Non-Civil Case PAR View Case Part VIO View Additiona	cket ase e Judgments icipants l violations	CNCI Person Sear CNCI Person DND Defend NMD Person SNCI Person	ching Case Search ant Person Na Name Selecti Case Search	w/in court COD me Selection on Statewide
Enter (CNCI or SNCI Enter NMD and Name Enter Case command Enter QUIT to Exit) and NAME to v to view person and case number DISCIS.	riew case(s) associ information to na to display inform	iated with th rrow a name s nation relati	e name. earch. ng to a case.
These commands and PF7 - Page Backward	the following P , PF8 - Page Fo	PFKEYS are in effe prward, PA1,PF12 -	ct for each s Cancel, PF1	creen. - HELP
S2 Ready (1) 206.194.129.5	FTCA0005	15:10:38 8/18/2011	NUM	31:44:54 04, 002

To clear the information so you can type another name, press <F2>

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Connections: 🗺 JIS 🔹 🕢 🖓 🐓 Attention PA1 PA2	PA3 Reset PF01 PF02 PF03 PF04 PF05 PF06 PF07 PF08 PF12 System Request
DM1002MX JIS Main Menu (MAM) Case: Name:	08/18/11 15:11:13 COWLITZ DISTRICT PUB StID:
Court: COD User ID: PUB	
Case Displays CDK View a Case Docket CIVI View a Civil Case CVJI View Civil Case Judgments NCC Non-Civil Case PAR View Case Participants VIO View Additional violations	CNCI Person SearchingPerson Searching CNCI Person Case Search w/in court COD DND Defendant Person Name Selection NMD Person Name Selection SNCI Person Case Search Statewide
Enter (CNCI or SNCI) and NAME to vi Enter NMD and Name to view person i Enter Case command and case number Enter QUIT to Exit DISCIS.	ew case(s) associated with the name. information to narrow a name search. to display information relating to a case.
These commands and the following PF PF7 - Page Backward, PF8 - Page For	FKEYS are in effect for each screen. rward, PA1,PF12 - Cancel, PF1 - HELP
S2 Ready (1) 206.194.129.5 FTCA0005	15:11:20 8/18/2011 NUM 31:45:36 04, 002

To set the Court back to statewide *SW, press <F3>

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D1673I Home court a DM1002MX JIS Main M Case: Name:	ccess re-estab enu (MAM) — — — —	Iished STATEWIDE 	08/1 COURT DB2P StID:	DG0010PX 18/11 15:12:21 PUB	
Court: *SW User I Case Displays CDK View a Case Do CIVI View a Civil C CVJI View Civil Case NCC Non-Civil Case PAR View Case Part VIO View Additiona	D: PUB cket ase e Judgments ipants l violations	Person Searc CNCI Person DND Defenda NMD Person SNCI Person	hing Case Search N nt Person Nau Name Selectio Case Search S	w/in court *SW me Selection on Statewide	
Enter (CNCI or SNCI Enter NMD and Name Enter Case command Enter QUIT to Exit These commands and PE7 - Page Backward) and NAME to v to view person and case number DISCIS. the following PE8 - Page Fi	view case(s) associ information to nar r to display inform PFKEYS are in effec prward PA1 PE12 -	ated with the row a name s ation relation t for each s Cancel PEI	e name. earch. ng to a case. creen. - HELP	
S2 Ready (1) 206.194.129.5	FTCA0005	15:12:28 8/18/2011	NUM	31:46:44 04, 002	

To quit the (F4) JIS session, type QUIT at the upper left command field and press <ENTER>.

Superior Court Management Information System (SCOMIS)

SCOMIS enables the superior court to record parties and legal instruments filed in superior court cases, to set cases on court calendars, and to enter case judgments and final dispositions.

SCOMIS is a countywide case-based system. Search for names and cases within SCOMIS on a county-by-county basis. If a SCOMIS case number is found in the JIS Application, view additional case details in SCOMIS by searching the appropriate court using the SCOMIS display commands.

The following case types and screens are maintained in the SCOMIS application:

CASE TYPES AVAILABLE IN SCOMIS	SCREENS AVAILABLE IN SCOMIS
1 Criminal (unless sealed)	Attorney Screen
2 Civil	Basic Screen
3 Domestic	Calendar Screen
4 Probate	Charge Screen (Case Types 1 & 8)
5* Adoption	Docket Screen
6* Mental Illness	Names Screen
7* Juvenile Dependency	Sentence Screen (Case Types 1 & 8)
8 Juvenile Offender (unless sealed)	Status Screen
9 Judgment	Summary Screen
*Restricted case types (not available for Public viewing)	

SCOMIS COMMANDS

This is a list of the commands for use with the SCOMIS application. The following pages detail each command, section, and screen. It is only necessary to type the *first four characters* of the command and section.

COMMAND	SECTION	CASE #	WHEN TO USE COMMANDS
COUNTY	Type County Name	Leave Blank	To view cases in a specific county.
SEARCH	Index	Leave Blank	To view the case index for all active and archived cases.
	Atto rney	Leave Blank	To view a list of attorneys currently recorded in the Supreme Court Person file.
			To view openific according
DISPLAT			You may request one screen at a time.
	Attorney	Leave Blank	You must know the bar #
	Basi c	Enter Case#	View Basic Case Information
	Cale ndar	Leave Blank	Search for calendars by date and to display total settings or details/
	Charge	Enter Case#	View charges for case types 1 and 8 only.
	Dock et	Enter Case#	View the case docket entries
	Names	Enter Case#	Index of Litigants involved.
	Sentence	Enter Case#	View Sentence for Case Type 1 and 8 only
	Status	Enter Case#	View the history of case management status
	Summary	Enter Case#	View a summary of the case management and time-in- process status.

FIND	Judg ments	Enter Case#	To view judgments filed on cases. You must know the originating case number.
SIGNOFF	Leave Blank	Leave Blank	To sign out of SCOMIS.

S3 - Start - JIS - BlueZone Mainframe Display	Rose management					×
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Cmdkey: Print: NONE	TPX Jump: Cmdchar:	MENU FOR PA2 /	APP\$PU Menu: PF15	В	Panelid Terminal Model System	- TEN0041 - FTCA0006 - 3192-2A - F04TPX
sessid	sesskey	Session	Descriptio	on	<u>Status</u>	
_ SCOMIS _ JIS	PF 1 PF 4	Superio Judicia	or Court Sy al Informat	stem ion System		
Command ===> PF1=Help PF7/.	19=UP PF8/20	=Down PF	L0/22=Left	PF11/23=Ri	ght н =Cm	d неlp
S3 Ready (1) 206.194.129.5	FTCA000	5	8:03:19 12/28/2011	NU	JM 00:07	17 23, 015

Accessing the SCOMIS Application TPX Menu:

There are three options to access SCOMIS.

- Position the cursor anywhere on the SCOMIS line <ENTER>.
- Press <F1> on your keyboard.
- Type at Command ===> SCOMIS <ENTER>

Result: Your home court is the Superior Court in the county where your firm/business resides. If you are out of state your home court is usually King County Superior Court unless you have specified what court you would like for your home court. Note that it's global within your company.

There are 39 Superior Courts in Washington. To view the court id's, see JIS/SCOMIS Codes http://www.courts.wa.gov/jislink/index.cfm?fa=jislink.codeview&dir=clj manual&file=courts



This above screen is called SCOMIS Command Screen SCOMIS Command Screen

Command	You will type one of the four commands: COUN TY, SEAR CH, DISP LAY, FIND, or SIGN OFF. Remember you only need to type the first four characters and you do not need to delete the last command.
Section	Indicates the desired section of case information to display: ATTORNEY, BASIC, CALENDAR, CHARGE, DOCKET, NAMES, SENTENCE, STATUS, SUMMARY. You only need to type the first four characters and you do not need to delete the last request.
Case Number	 A SCOMIS case number is formatted as follows: 93 1 00042 7. The first two numbers represent the Case Filing Year. The third number indicates the Case Type. The next five characters are Sequential Numbers for the case type within the filing year. The last number is the Check Digit to verify the correctness of all parts of the case number. If you receive a check digit error make sure you are in correct County Superior Court for the case. A non-SCOMIS case number is formatted as follows: 1-1234567. Case Type followed by a hyphen or dash

Keys to get around in SCOMIS.

<F1> - Help Screen. Place your cursor on 'certain' words and press F1.

<**F3**> - will close the help screen

<F7> - Page Back

<F8> - Page Forward

<F12> - Takes you back one screen at a time.

<Page Up> (PA1) - Takes you back one screen at a time

<Page Down> (PA2) - Key toggles between applications. If you have JIS and SCOMIS open, it will toggle between the two applications.

<Shift> + <F3> - will take you to the TPX Menu. You will still be logged into SCOMIS

Sealed Cases

Cases sealed by the court display on SEARCH INDEX but cannot be accessed with any display command. For a sealed case, the following information displays: litigant name, case number, and cause of action/charge. The case detail (connection codes and filing date) are replaced by the word SEALED.

If that is all the information you need on this case you can press the Page Up key (PA1) until you are back to the SCOMIS Command Screen or if you need more information on this case you do not need to go back to the SCOMIS Command Screen to initiate the following display commands. You can do it from the sub command line and that is on the bottom left on the right side of the question mark (?).

Change to another County

Use the **COUNTY** command to choose the county in which the case is filed in. The example below shows that I'm in King Superior and I want to change to Snohomish Superior.



At COMMAND type **coun**ty.

At SECTION type the county name you want to search (There are 39 counties). Note you only have to type the first 4 characters of the word. Press **<ENTER**>.

Result:

The Database is set to the desired county, and the SCOMIS Command Screen re-displays. I went from King Superior to Snohomish Superior



If you have the person's name but not the case number and you know which County Court the case is filed in you can perform a Search Index.

SEARCH INDEX

Use the Search Index command to search for active and archived cases in one county based on case type and name. Restricted case types 5, 6, and 7 and non-litigant names are not searchable.

Note: The SEARCH INDEX Screen is NOT to be used to establish guilt or innocence. It should only be used to help identify case filing information.

It is important to note that when the Search Index Screen displays results, the charge listed is the most serious offense filed in the ORIGINAL INFORMATION for a case. There may be an AMENDED INFORMATION filed; therefore, it is important not to rely on the limited data displayed on the SEARCH INDEX Screen. In order to find the results of the charges filed, it is the responsibility of the client to display the CHARGE and JUDGMENT Screens for charge and disposition detail.

At Command Type **SEAR**ch, tab to Section Type **INDE**x **<ENTER>** **Note** There is no need to remove the last command.



Enter: C indeOMISH																1000000
				_									1	1		
Connections: S		• 🔞 🔗 %	Attention	PA1 PA2	PA3	Reset	PF01	PF02 PF03	PF04	PF05	PF06 P	F07 PF08	PF12	System Requ	est	
JSM064 CASE TY SEARCH YEAR(S)	SEARCH PE : N TYPE: W (FILED:	INDEX AME: U=UNWEIG THRU	HTED,	W=WE (OPT	SNO IGH ION	HOM: TED AL.	ISH , A= LE#	SUPEF ALPHA	RIOR A LI ANK	1 ST) TO	2-2 SE	8-11 ARCH	08: FOR	18 1 ALL Y	OF	1
AVAILAB 1 = Cri 2 = Civ 3 = Dom 4 = Pro 8 = Juv 9 = Jud	CASE TYP LE FOR PU minal il estic/Div bate/Guar enile Off gments	ES BLIC ACC orce dianship ender	ESS			* * *	1. F	Enter (EAR(Sentere name (Press Press <f7> 1 Enitia over</f7>	CAS 5) F (las <en <f8 co cAS</f8 </en 	E T ILE s a t n ter > t age new E T	YPE Di ame > p ba se YPE	, NA s op sine , fi age ck. arch , NA	ME, tion ss o rst forw by ME,	SEARCH lal. T or pers name). vard; p typing etc.	I TYP The N Son	PE. IAME
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Follow the on-screen instructions to complete the CASE TYPE, NAME (Last, First), and Search Type (Weighted vs Unweighted, and Alpha). The YEAR(S) Filed field is optional **<ENTER**>

🔘 S3 - Start - JIS - BlueZo	ne Mainframe Display							×
<u>File Edit Session Opt</u>	ions <u>T</u> ransfer <u>V</u> iew S <u>c</u> ript <u>H</u> elp							
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Connections: S JIS	- 😡 🐓	Attention PA1 PA2 PA	A3 Reset PF01 F	PF02 PF03 PF04 P	F05 PF06 PF07 PF08	PF12 System Re	quest	
JSM064 CASE T SEARCH YEAR(S	SEARCH INDEX YPE : 1 NAME: V TYPE: W (U=UNWE) FILED: TH	ader IGHTED, W=WEIG RU (OPTIC	FRAINING S GHTED, A=, DNAL. LEA	SUPERIOR ALPHA LIS VE BLANK	12-28-11 Т) ТО SEARCH	08:19 FOR ALL	1 of YEARS)	1
AVAILA 1 = Cr 2 = Ci 3 = Do 4 = Pr 8 = Ju 9 = Ju	CASE TYPES SLE FOR PUBLIC A minal /il bate/Guardiansh venile Offender dgments	cCESS	* 1. E Yi er * 2. P * 3. P * 4. I o	nter CASE EAR(S) FI ntered is ame (last ress <ent ress <f8> F7> to pa nitiate n ver CASE</f8></ent 	TYPE, NAN LED is opt a busines name, fil er>. to page fil ge back. lew search TYPE, NAN	ME, SEARC tional. ss or per rst name) forward; by typir ME, etc.	CH TYPE. The NAM rson). press ng	IE
NOT AV 5 = Ad 6 = Me 7 = Ju	AILABLE FOR PUBL option/Paternity ntal Illness/Alc venile Dependenc	IC ACCESS ohol Treatmnt Y	NOTE F P II P S	rom Name ress <cle NDEX scre ress <pa1 creen.</pa1 </cle 	List disp AR> to ret en. > to retur	layed: turn to s rn to COM	SEARCH IMAND	
?		F1=Help ENT	ER=Proce	SS PA1=C	ancel			
S3 Ready (1)	206.194.129.5	FTCA0006	8:20:13 12/2	28/2011	NUM	00:24:11	02, 028	3

Notes:

- Weighted search is the default.
- To use another search type U for Unweighted or A for Alpha List.
- For online help about the different search types, place the cursor on the search type field and press <**F1**>. Press <**F3**> to close the help screen.
- For further information on Alpha, Weighted, and Unweighted searches, see FAQ.
- You can limit the search to a filing date range by typing the year (e.g., 2010) after year(s) filed or you can search by a date range (e.g., 2000 thru 2011). If left blank it will search the whole database.

Result:

S3 - Start - JIS - BlueZone Mainframe Display				- 0' X
File Edit Session Options Transfer View Sgript Help				- 200-
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Connections: 27,15 Attention	PAL PAZ PA3 R	eset PF01 PF02 PF03 PF04 PF05 F	PF06 PF07 PF08 PF12 System Request	
JSM064 SEARCH INDEX CASE TYPE : 1 NAME: VADER SEARCH TYPE: N (U=UNWEIGHTED		INING SUPERIOR 1	2-28-11 08:23 1 0	F 1
YEAR(S) FILED: THRU	(OPTIONA	L. LEAVE BLANK TO	SEARCH FOR ALL YEA	RS)
LITIGANT NAME	WGT	CASE NUMBER CONN	. FILED ORIG.CH	ARGE
VADER, DARRELL G	79	98-1-00022-6 DEF0	1 02-25-98 ARSONFI	RDEGR
	aice Sida			
End in	ndex, chg	srch criteria or	CLR=Return PAI=Ca	ncel
S3 Ready (1) 206.194.129.5 FTCA0006		8:23:35 12/28/2011	NUM 00:27:33	24,004

Tab to the line of the name you want to view and press <ENTER>. Use the <**F8**> key to page forward and the <**F7**> key to page back.

Note – cases marked with an asterisk * have been moved off-line, therefore you will not be able to view.

SEARCH ATTORNEY

From the SCOMIS Command screen at the *Command*? Type **Sear**ch and *Section*? Type **atto**rney **<ENTER**>



Result:

File Edit Session Option	ns Iransfer View Script Help											6	
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Connections: 🔄 JIS	• 🚱 🐓 !	Attention PA1 PA2	PA3 Reset	PF01	PF02 PF03	PF04 F	PF05 PF0	06 PF07	PF08	PF12	System Reque	est	
JSM073	SEARCH ATTORN	EY	TRAIN	ING	SUPE	RIOR	12	-28-	11	08:	39 1	. OF	1
ENTER N	AME:												
Sten 1.	Enter name to	start search		Ont	tions	afte	ar c	tan	2.				
3tep 1.	Attorney last space, first n	name, comma, ame, (Option	(a) al)) Mov and dis	ve the	e cur ss th full	rsor ne " lad	to Ente dres	an r" s i	att key nfo	orney to rmatic	line n	
Step 2:	Press the "Ent	er" kev			J								
Step 3:	Press the "PF8 at more lines	" key to loo	k (b)) Mov and	/e the	e cur ss th	rsor ne "	to PF5"	an ke d b	att y t ar	orney o reta	line in for	
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Step 4:	Press the "Cle return to this	ar" key to screen											
Step 5:	Press the "PA1 the Search Att	" key to Exi orney comman	t d										
?		Enter Name					ENT	ER=P	roc	ess	PA1=	Cance	el
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S3 - Start - JIS - BlueZone	Mainframe Display										
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Connections: a JIS		Attention PAL PAL	PAS RESEL	PFUL PFUZ PF	15 PF04 PR	DJ PFUO PFUJ	Pruo	PFIZ Sys	stem kequest		
JSM073	SEARCH ATTORNE	Y	TRAIN	ING SUPE	RIOR	12-28-	-11 (08:39	1	OF	1
ENTER N	AME: cullom, pau	1									
Step 1:	Enter name to s Attorney last na space, first na	: (a) al)	Options Move th and pre display	afte e cur: ss the full	r Step sor to e "Ente addres	2: an a er" l ss ii	attor key t	ney 1 o atior	line		
Step 2: Step 3:	Press the "Ente Press the "PF8" at more lines	r" key key to lool	(b)) Move the cursor to an attorney lind and press the "PF5" key to retain an attorney name and bar number fo							
	After paging fo "PF8", the "PF7 redisplay previo	rward with ", key will ous screens		placeme	nt on	the Ca	ase I	Names	scre	een	
Step 4:	Press the "Clea return to this	r" key to									
Step 5:	Press the "PA1" the Search Atto	key to Exit rney command									
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S3 Ready (1)	206.194.129.5	FTCA0006	8:	39:37 12/28/2011		NUM		00:43	3:35	03.0	26

Type the Attorney's last name, first name <ENTER>

Result:

🎯 S3 - S	Start - JIS - BlueZone N	Aainframe Display									×
<u>F</u> ile <u>E</u> d	dit <u>S</u> ession <u>O</u> ptions	Iransferiew S⊆riptelp									
Enter:	🖄 cullom, paul									-	<i>(</i> ∂Go
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	JSM073	SEARCH ATTORNI	ΞY	TR	AINING	SUPERIO	OR 12-	28-11	08:40	1 OF 1	
	ENTER NA	ME: CULLOM, PAU	JL								
	BAR #	NAME				L0	CATION			PHONE	
	13105	CULLOM, PAUL C	JR			SEATTL	.Е	WA	(206)) 682-8100	
	22105	DELANEY, JAMES	MICHAEL			SEATTL	E.	WA	(206	264-3863	
	08105	DESMET, ERVIN	ALBERT JR			BELLEV	′UE	WA	(425)	990-4510	
	15105	DICKERSON, JEFI	FREY A.	**N0	Γ ΑCTV	RENO		NV	(775)	786-6664	
	23105	DORLAND. DANA	Ε.	**N0	Γ ΑCTV	SUITLA	ND	MD	(301	420-4513	
	05105	DOTY. MICHAEL	ANDREW	**N0	Γ ΑCTV	BELLEV	UE	WA	(425	746-9953	
	01105	ELLIÓTT. E. MEI	RTON	**N0	ACTV	FOX IS	LAND	WA	(253	572-4500	
	30105	ESSIG. MICHAEL	S			SEATTL	E	WA	(206	972-9386	
	29105	HALDEMAN. GEOR	GE P			SEATTL	E	WA	(206	684-8226	
	04105	HAWMAN, ÁRTHUR	L.	**DE0	CEASED	WALLA	WALLA	WA			
	07105	HAYDEN, MICHAEI	CARLYLE	**N0	Γ ΑCTV	SEATTL	E	WA	(206)) 682-0610	
	10105	JOHNSON. H VIC	FOR	**N0	Γ ΑCTV	LACEY		WA	Č360	456-3768	
	31105	KNICKERBOCKER.	тк			TACOMA		WA	(253	761-8869	
	11105	LIED. ERIK R.				SEATTL	E	WA	(206	223-1313	
	24105	LOEFFLER. EVAN	LEE			SEATTL	E	WA	(206	448-0402	
	12105	LUTH, NANCY JE	AN	**N0	Γ ΑCTV	GREAT	FALLS	MT	(406)) 727-5881	
	?		CLR=Help	D ENTER	R=Proce	ess F5=K	eep F7	'=Bwd F	8=Fwd	PA1=Cance	
S3	Ready (1)	206.194.129.5	FTCA0006		8:40:15 1:	2/28/2011		NUM	00:44:13	03, 014	

Move your cursor to the attorney you want to display and press <ENTER>.

Result:

Euro Bession Options Transfer V	ew Script Heip									-
er: 📓 CULLOM, PAUL		The second second						1.200 1.30		+ 6
ections: Z JIS	<u> </u>	Attention PA1 P	A2 PA3 Reset	PF01 PF0	12 PF03 PF04	PF05 PF06	PF07 PF08	PF12 Sys	tem Request	
JSM075 DISP	LAY ATTORNE	ΞY	TRAIN	ING S	UPERIO	R 12-2	8-11	08:40	1 OF	1
ENTER BAR NUM	BER: 13105									
NAME:	CULLOM, F	PAUL C. JR								
ADDRESS 1 :	1420 STH	AVE STE 2	800							
ADDRESS 2 :										
CITY:	SEATTLE			S	TATE:	WA	ZIF	: 9	8101-134	4
PHONE:	(206) 682	2-8100		L	AST AD	DRESS C	HANGE	: 1	0/07/200	2
STATUS:	Active									
?		Enter bar	number		ENT	ER=Proc	ess	PA1=C	ancel	

If you know the case number and the court the case is filed in, change to that County Court and use the Display Docket Command

DISPLAY DOCKET

At Command? Type **Disp**lay then tab to Section? Type **Dock**et **<ENTER>**.



Result: The docket screen contains a record of papers filed, fees assessed and received, calendar dates, hearings held, and microfilm numbers. This screen will be found as part of all case types. If it's a long docket, you will always come into the end of the docket. To get to the beginning press the $\langle F8 \rangle$ key to page forward and press $\langle F7 \rangle$ to page back. All SCOMIS Codes can be found at: <u>http://www.courts.wa.gov/jislink/?fa=jislink.codes</u>.

CUSTLAD	-		_					
File Edit Session Q JSM007 CASE#: TITLE: NOTE1: NOTE2:	ptions Iransfer DISPL 98-1-0 STATE	AY DO 0022- OF WA	DCKET -6 ASHING	TON VS V	TRAINING SU JUDGMENT# NO ADER, DARTH G	JPERIOR	12-13-11	13:59 1 OF 1 JUDGE ID:
SUB# 1	DATE 02 25	1998	CODE INFO	DESCR INFOR	IPTION/NAME MATION	STAT	US: CMPL	DATE: 02/25/1998 SECONDARY
?				F1=Не]р	Enter=Process	s F7=Bw	d F8=Fwd	PA1=Cance]
\$3 F	Ready (1)	20	06.194.129.5		13:59:46 12/13/2011	NUM	۴ N	00:26:34

To get back to the SCOMIS Display Screen press the **<PAGE UP> <PA1>**) on your keyboard.

DISPLAY DOCKET

At Sub Command on the bottom left, after the question mark? Type **disp**lay **dock**et **<ENTER>**



Result: The docket screen contains a record of papers filed, fees assessed and received, calendar dates, hearings held, and microfilm numbers. This screen will be found as part of all case types.





If it's a long docket, you will always come into the end of the docket. To get to the beginning press the $\langle F8 \rangle$ key to page forward and press $\langle F7 \rangle$ to page back.

DISPLAY CHARGE

At Sub Command on the bottom left, after the question mark? Type **disp**lay **char**ge **<ENTER>**

🔘 S3 - Start - JIS - BlueZone N	lainframe Display							- 6 ×
Eile Edit Session Options	<u>I</u> ransfer ⊻iew Sgript <u>H</u> elp							- 200
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Connections. =2,315	<u> </u>	Attention PAI	PAZ PAS RESEL PROI I	Proz Pros Pro4 Pi	-03 PF06 PF07 PF08	PF12 3	ystem kequest	
JSM007 CASE#: TITLE: NOTE1: NOTE2:	DISPLAY DOCKET 98-1-00022-6 STATE OF WASHIN	GTON VS V	TRAINING : JUDGMENT# NO ADER, DARTH 0	SUPERIOR G	12-28-11	08:2! JI	5 1 OF JDGE ID:	1
				STAT	US: CMPL	DATE	02/25/	1998
SUB# 1	02 25 1998 INFO	DESCR INFOR	IPTION/NAME MATION			SECO	NDARY	
? disp o	char	F1=Help	Enter=Proces	ss F7=Bw	d F8=Fwd	PA1=	=Cancel	24 012

Result: The Charge Screen is used to record additional information in criminal cases. This screen will be found ONLY as part of Criminal and Juvenile Offender case types.

DISPLAY BASIC

At Sub Command on the bottom left, after the question mark? Type **disp**lay **basi**c **<ENTER>**

🔘 S3 - Start - JIS - Bl	ueZone Mainframe Display	and a second				- 3	×
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Enter: 🙆 disp char					1 1		▼ (PGo
Connections: S		Attention PA1 PA	2 PA3 Reset PF01 PF02 F	F03 PF04 PF05 PF06 PF07	PF08 PF12 Syste	em Request	
J SMO CAS NOT NOT	55 DISPLAY CH. E#: 98-1-00022- E1: E2:	ARGE 6 DEF01	TRAINING SUP VADER, DARRE	ERIOR 12-28- LL G	11 08:26	1 OF :	1
DEF	RESOLUTION COD	E: DATE:					
RS C	NT RCW/CODE	CHARGE DES	CRIPTION	DV IN	FO/VIOL	RESULT	
		ORIGINAL IN	FORMATION	02	25 1998	D/ TE	
G	1 9A.48.020	ARSON 1ST I	DEGREE	N 02	25 1998		
? di	sp basi	F1=Help I	ENTER=Process	F7=Bwd F8=F	wd PA1=0	cancel	

Result: The Basic screen contains the filing date, case title, cause of action, resolution, completion, and consolidation information. This screen will be found as part of case types 1 through 8.

🔘 S3 - :	Start - JIS - BlueZone M	ainframe Display	the second se				-		D X
<u>File</u>	dit Session Options	<u>Transfer</u> <u>View</u> Script <u>H</u>	elp						
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Connec	tions: 🔤 JIS	• 6	🕈 🐓 🚩 🛛 Attention 🛛 P	A1 PA2 PA3 Reset	PF01 PF02 PF03 PF04	PF05 PF06 PF07 PF08	PF12 Syst	em Request	
	JSM003 CASE#: TITLE: FILED:	DISPLAY B/ 98-1-00022 STATE OF W/ 02 25 1998	ASIC -6 ASHINGTON VS	TRAIN JUDGMENT VADER, DAI APPEAL FI	ING SUPERIOR # NO RTH G ROM LOWER CO	12-28-11 URT? NO	08:27 JUI	1 OF DGE ID:	1
	RESOLUT COMPLET STATUS CONSOLI NOTE1: NOTE2:	ION: GP ION: JODF : CMPL DT:	DATE: 02 25 DATE: 02 25 DATE: 02 25	1998 GUIL 1998 JUDG 1998 COMP	TY PLEA MENT/ORDER/D LETED/RE-COM	ECREE FILE PLETED	D		
	OFF-LINE	DATE:	RESTO	DRE DATE:					
S3	? Ready (1)	206.194.129.5	F1=Hel:	D ENTER=P	rocess PA1=	Cancel	00:31:	35 24	004

DISPLAY NAMES

At Sub Command on the bottom left, after the question mark? Type **disp**lay **nam**e **<ENTER>**



Result: The Names screen provides an index of litigants involved in the case as well as their attorneys. This screen will be found as part of all case types.



DISPLAY SENTENCE

At Sub Command on the bottom left, after the question mark? Type **disp**lay **sent**ence **<ENTER>**



Result: The Sentence screen is used to record additional information in criminal cases. This screen will be found ONLY as part of Criminal and Juvenile Offender case types.

Enter I des sent											- (2)
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Connections: 27, JIS	<u> </u>	Attention PA1	PAZ PA3 Reset	PF01 PF02	PF03 PF04	PF05 PF0	6 PF07 PF	08 PF12	System Request		
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		SEM	TENCE IN	FORMAT	ION						
SENTENCE D	ATE:	SEM	TENCED B	Y:							
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2		F1=Heln	ENTER	oress	E7=BM	d E	R=Fwd	PA1	=cancel		
		- T-Helb	ENTER-FT	000055			5-rwa	I AL	-cuncer		
33 Beady (1) 206	5 194 129 5 F	TCA0006	8	33.40 12/28/2	011		NUM		00:37:38	24.00	04

DISPLAY STATUS

At Sub Command on the bottom left, after the question mark? Type **disp**lay **stat**us **<ENTER>**



To display the summary from here you can press the **<F11**> key or go to the next step.

DISPLAY SUMMARY

At Sub Command on the bottom left, after the question mark? Type **disp**lay **summ**ary **<ENTER>**



Beady (1) 206 194 129 5	FTCA0006		1	8:38:11 12/28/2011	NUM	00:42	09 24 004
?	F1=He	e]p ∣	PA1=Car	ncel			
other	0			STANDARD: 80	(2.	666)	ИЕТ
Appeal	0		ł	TO DATE: 0	(0.	(000)	
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Arbitration	0		1	STANDARD: 120	(4.	000)	MET
Stay	0			TO DATE: 0	(0.	(000)	
Warrant	0		1	FILING TO RESOLU	TION:		TARGET:
POST COMPLETION:				TIME STANDARDS:			
APPEAL:		0		APPEAL:			0
Other	0			Other		0	
Mediation	0		i	Mediation		0	
Arbitration	0		i	Arbitration		0	
Stay	0			Stay		0	
Warrant	0		1	Warrant		0	
SUSPENDED:		0	1	SUSPENDED:		-	0
ACTIVE:		0	i	ACTIVE:			0
FILED PENDING RESOLU	TION:		0	RESOLVED PENDING	COMPL	ETION:	0
						BATE	
RESOLUTION: GP DA	TE . 02/25	/199	8	COMPLETTON:	TODE	DATE	02/25/199
FTI ED: 02/25/1998	IINGION V.		LIN, DAI	STATUS	CMPI	DATE	
TTTLE: STATE OF WASH	TNGTON VS			PTH C			

All the above Display commands can be performed from the SCOMIS Command Screen. To get back to the first screen press the **Page UpPA1** key on your keyboard this will take you back one screen at a time.

DISPLAY ATTORNEY

Use the Display Attorney command to search for attorney information using the Bar number. At *Command*? Type **Disp**lay then tab to *Section*? Type **ATTO**rney **<ENTER>**.



At Enter Bar Number type the attorney's bar number < ENTER>.



Result: The attorney's information will display.



If you don't know the attorney's bar number you can Search Attorney

DISPLAY CALENDAR

You must be in the county you wish to view the calendar for. At *Command*? Type **Disp**lay, at *Section*? type **Cale**ndar **<ENTER**>



Result: The Display Calendar command enables you to display the total number of cases set on a calendar (including subtotals for calendars made up of subsections) for a given date or date range. It also displays detail information about cases set on a calendar.



Type the date of the calendar, using **MM-DD-YY** format.

If you wish to select a date range, type the second date in the Through field. The range cannot exceed seven calendar days. If you select a range, response time will be somewhat slower since the search will require greater computer resources.

Type either **T** or **D** beside the calendar of your choice. T will take you to the Display Calendar Totals screen. This screen provides a count of the number of cases set on the calendar on the date(s) you specified. D will take you to the Display Calendar Case Detail screen. This screen provides information about each case set on the calendar on the date(s) you specified.

You can select multiple calendars for display, and the selection code can vary from calendar to calendar. Note: You cannot select multiple calendars if a date range was entered. You will receive an error message if you attempt to do so. If you do select multiple calendars, Press F5 on your keyboard to go from one calendar to the next.

FIND JUDGMENT

You must be in the county you wish to view the judgment for. At *Command*? Type **FIND**, at *Section*? type **JUDG**ment **<ENTER**>



The system will respond by displaying all Judgments associated with the specific case number. The list includes the Judgment number, type, title, date filed, and status of the Judgment.

To End the SCOMIS Application

SIGNOFF:

You can only issue this command from the SCOMIS Command Screen. At the *Command*? Type **Sign**off **<ENTER**>



Result: Takes you to the TPX Menu

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You can logout of JIS by typing at the Command F < ENTER>.

Result: Takes you to the login screen.



Click the Market at the top right to close the session.

Probate Cases (Case Type 4)

Log into SCOMIS

You must know the county where the case was filed and change to that county. Once you are in the county at *Command*? Type **Sear**ch, tab to *Section*? type **Inde**x **<ENTER**>



At Case Type enter **4**, at Name type the **last name**, **first name** <**ENTER**> Tab to the line of the case you want to view <**ENTER**>

Decedent Name: Displays as a result of Search Index, on the Names screen, and Docket Screen

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File Date: Displays on the Basic Screen and Summary Screen

Case Number: Displays on Basic, Names, Docket, Summary

Personal Representative: Displays on the Names screen if the clerk enters the Connection Code REPxx and the name of the Personal Representative once appointed. It might be that the clerk has entered the name of the Petitioner, who may also be the Personal Representative, and another entry for the REP is not entered.

Personal Representative Address: Usually not entered on the Names Screen. However, I have seen some courts enter this information for the PR. Just depends on the local clerk practice.

Personal Representative Phone Number: Usually not entered on the Names Screen. **Attorney Name**: Displays on the Names Screen

Attorney Address/Phone Number: From the Names Screen if you place the cursor on the attorney line then press F5, a new screen opens with the address and phone number for the attorney.

Date of Death: This would appear on the Names Screen if the Clerk has entered it under the Deceased column.

Date of Birth: Not entered.

Last Known address for decedent: Not usually entered

FAQS

Why can't I log in? The message I get is "The user id has been revoked."

• If a customer has not used the system in the time frame of 6 months to 1 year the AOC security department will revoke the password and a site coordinator or AOC JIS-Link Administrator will have to reset the password. A customer would get this message also if they entered an incorrect password more than 5 times.

Why can't I log in? The message I get is "Invalid sign on Information entered. Try again or contact your JIS Security Administrator." There are 3 possible reasons for this message.

- If the customer has not used the system in over 1 year, AOC security department will delete the RACFID (User Id). A site coordinator will have to ask the AOC JIS Link Administrator to reinstate the User ID. If this happens to a Site Coordinator or Alternate Coordinator, they will need to see page 12 of the JIS-Link Security/Billing Manual. For Non-Coordinators the Site Coordinator will need to submit a Manage User ID Form. (See Page 6 of the JIS-Link Security/Billing Manual.
- A customer would get this message if the account has been suspended by the AOC JIS Link Administrator as well (I.E. Non-payment of account). For this action, a site coordinator would contact the AOC **JIS-Link Billing Desk at 360-704-4018**. If you receive a voice message, leave your name, phone number, name of your company/firm/ and your User ID.
- A customer has allowed Windows to save a password from any Web Site. Now, they cannot access JIS. They will need to clear the cache, which includes saved passwords. Each Web Browser handles this differently so you may need to enlist your technical help for this.

In SCOMIS when I type the DISPlay DOCKet with the case number, I receive a Check Digit error.

• You must be in the County database where the case is filed. Look at the top of your SCOMIS Screen towards the right, it will display which county you are currently in. If the

case is filed in another county, change to that county and try again

I cannot find Pierce County Superior Court cases in SCOMIS?

- The SCOMIS docket record is abridged for active cases. The Pierce County Clerk
 maintains the automated official court record, including a complete docket in the Pierce
 County Legal Information Network Exchange (LINX).
- SCOMIS will continue to display complete Pierce County case status information as well as Name/Case and Judgment indices. JIS will continue to maintain and display, as appropriate, Pierce County statewide case, person, and order history information. LINX is available on the Internet at https://linxonline.co.pierce.wa.us/linxweb/Main.cfm.

I need information on SCOMIS Archived Cases.

- SCOMIS cases are eligible for off-line storage 18 months after case completion. An
 asterisk (*) displays next to a case number on SEARCH INDEX if some case data has
 been moved offline (archived). Electronic archiving moves attorney name, docket and
 case flow management data from inactive completed cases to off-line storage. All other
 case information is still available.
- A SCOMIS archived case can only be restored by the Superior Court that entered the case. You may contact the courts directly for further information regarding archiving and retention of records. For court telephone numbers and addresses, see <u>Court Directory</u>.

Is SCOMIS/JIS access through JIS-Link like the SCOMIS/JIS public access terminals at the superior/district courts?

• The major difference is that, while public access terminals at the court provide access to that court's records only, JIS provides you with access to all counties and court levels from the convenience of your office/home.

Is there a time limit on how long we spend online?

• If you are signed on but don't press a function key (i.e., <ENTER>) within a specified time (currently 10 minutes), it is assumed you are no longer actively using an application, and your session is terminated.

When I encounter problems, how do I get help?

- Information is available under the "Resources" section here: www.courts.wa.gov/jislink/.
- If you still need assistance, your Site Coordinator may need to submit an eService Request explaining the problem.

I need the hard copy documents for a case. How do I get them?

- To get hard copy documents for a case you will need to contact the court directly.
- The Washington State Court Directory located at <u>www.courts.wa.gov/court_dir/?fa=court_dir.county</u>.

When I am in JIS or PRINT or SCOMIS I get the following message, "DFNAC2001 <current date> <current time> <session id> Transaction 'OK' is not recognized.

• Check that the transaction name is correct.

I get a bunch of random symbols or characters on the screen and cannot get off the screen.

 press your <Pause/Break> key on your keyboard. This will clear the screen. Then, type LOGOFF and press <ENTER>.